



BlackBerry AtHoc



BlackBerry AtHoc Networked Crisis Communication

BlackBerry AtHoc IIM Release Notes

Version 7.6, September 2018

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Contact Information

BlackBerry AtHoc

2988 Campus Drive, Suite 100

San Mateo, CA 94403

Tel: 1-650-685-3000

Email: athocsupport@blackberry.com

Web: <http://www.athoc.com>

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Chapter 1: Introduction

These release notes contain information about new and changed functionality for the IIM 7.6 Release. For more information about BlackBerry AtHoc or its related functionality, see the documentation available on help.blackberry.com: <http://help.blackberry.com/en/blackberry-athoc/current>.

Chapter 2: New in release 7.6

The following sections describe new and changed features in the BlackBerry AtHoc product suite:

- [IIM Monitoring](#)
- [Heartbeats](#)
- [Monaco Support \(Phase 1\)](#)
- [Eaton Waves Support](#)

IIM Monitoring

The following IIMs have been retrofitted with the Air Force-compliant IIM monitoring feature:

- ATI
- American Signal V2
- Whelen V2
- Federal Signal
- CAWS
- Monaco
- Eaton Waves
- Public Address (Bogen)

Heartbeats

Monaco and Eaton now support heartbeats that allow the IIM administrator to find out if there are any problems on the Eaton or Monaco Central Control Unit (CCU). This information is currently only available in the IIM files.

Monaco Support (Phase 1)

BlackBerry AtHoc phase 1 support for Monaco includes the following capabilities:

- Allows a D-21 Monaco System to activate the BlackBerry AtHoc system supporting multiple modes of alert content creation: replace, append, and none.
- Allows Monaco to choose which alert template to activate.

Note that in phase 1, Monaco integration is only one way—Monaco activates BlackBerry AtHoc.

Eaton Waves Support

BlackBerry AtHoc Eaton Waves support enables BlackBerry AtHoc to activate Eaton Waves with audio transferred via RS 422 (so no separate analog audio connection is needed) to achieve less than a 30-second delay from alert publishing until the alert sounds on Eaton.

Chapter 3: Resolved issues

The following table lists the issues that have been resolved since the last major IIM release.

JIRA #	Description	Notes
INT-364	Capnode license check should look at all MAC addresses, not just the first one to allow for multiple network connections to IIM.	—
Unknown	Increased IIM Text to Speech delivery speed by 70%.	—

Chapter 4: Known issues

- There are no known issues in this release.

Chapter 5: BlackBerry AtHoc customer portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Portal:

<https://support.athoc.com/customer-support-portal.html>

The BlackBerry AtHoc Customer Portal also provides support via computer-based training, Operator checklists, best practice resources, reference manuals, and users guides.