



Good Control and Good Proxy

Compatibility Matrix

Contents

Good Control and Good Proxy compatibility matrix	4
Good Control server compatibility	5
Good Control compatibility: Operating systems Good Control compatibility: Microsoft SQL Server	5
Good Control compatibility: Microsoft SQL Server	5
Good Control compatibility: Microsoft Active Directory	5
Good Control compatibility: Supported browsers	6
Good Control compatibility: BEMS	6
Good Proxy server compatibility	7
Good Proxy compatibility: Operating systems	
Legal notice	
-	

Good Control and Good Proxy compatibility matrix

This guide provides the compatibility information for Good Control and Good Proxy.

Support definitions

- NS: Not supported. BlackBerry does not support the configuration.
- LS: Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
- S: Supported. BlackBerry supports the configuration.
- O: Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

Good Control server compatibility

The following sections outline the third-party software that are compatible with the Good Control server. For all the installation requirements for the Good Control server, see the Good Control and Good Proxy docs.

Good Control compatibility: Operating systems

Good Control installations are supported only on English implementations of the operating system.

OS (64-bit)	5.x
Windows Server 2016	Sup
Windows Server 2012 R2	Sup
Windows Server 2012	Sup
Windows Server 2008 SP2	LS
Windows Server 2008 R2 SP1	LS

Good Control compatibility: Microsoft SQL Server

Microsoft SQL Server	5.x
Microsoft SQL Server 2016	Sup
Microsoft SQL Server 2014	Sup
Microsoft SQL Server 2012	Sup
Microsoft SQL Server 2008	NS
Microsoft SQL Server 2008 R2	NS

Good Control compatibility: Microsoft Active Directory

Microsoft Active Directory	5.x
Microsoft Active Directory 2016	Sup
Microsoft Active Directory 2012	Sup
Microsoft Active Directory 2008	NS

Good Control compatibility: Supported browsers

Browser	5.x
Windows Internet Explorer 11.0	Sup
Windows Internet Explorer 10.0 ¹	NS
Windows Internet Explorer 9.0 ¹	NS
Microsoft Edge	Sup
Mozilla Firefox	Sup
Google Chrome	Sup
Safari 7 for Mac +	Sup

¹End of support has been publicly declared by the vendor.

Good Control compatibility: BEMS

BEMS	5.x
BEMS 3.6.x	Sup
BEMS 3.5.x	Sup
BEMS 3.4.x	Sup

Good Proxy server compatibility

The following sections outline the third-party software that are compatible with the Good Proxy server. For all the installation requirements for the Good Proxy server, see the Good Control and Good Proxy docs.

Good Proxy compatibility: Operating systems

Good Proxy installations are supported only on English implementations of the operating system.

OS (64-bit)	5.x
Windows Server 2016	Sup
Windows Server 2012 R2	Sup
Windows Server 2012	Sup
Windows Server 2008 R2 SP1	LS
Windows Server 2008 SP2	LS

Legal notice

©2023 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, CYLANCE and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

Android is a trademark of Google Inc. Apple and OS X are trademarks of Apple Inc. Cisco Jabber is a trademark of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries. iOS is a trademark of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries. iOS[®] is used under license by Apple Inc. Java and JRE are trademarks of Oracle and/or its affiliates. Knox and Samsung Knox are trademarks of Samsung Electronics Co., Ltd. Microsoft, ActiveSync, Internet Explorer, SQL Server, Windows, and Windows Phone are either registered trademarks of OpenVPN Technologies, Inc. Wi-Fi is a trademark of the Wi-Fi Alliance. All other trademarks are the property of their respective owners.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party web sites (collectively the "Third Party Products and Services"). RIM does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by RIM of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL RIM BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH RIM PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF RIM PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF RIM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, RIM SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO RIM AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED RIM DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF RIM OR ANY AFFILIATES OF RIM HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry[®] Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with RIM's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services and Services that are provided with RIM's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by RIM and RIM assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with RIM.

Certain features outlined in this documentation require a minimum version of BlackBerry[®] Enterprise Server, BlackBerry[®] Desktop Software, and/or BlackBerry[®] Device Software.

The terms of use of any RIM product or service are set out in a separate license or other agreement with RIM applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY RIM FOR PORTIONS OF ANY RIM PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp.

BlackBerry Limited 2200 University Avenue East Waterloo, Ontario Canada N2K 0A7 BlackBerry UK Limited Ground Floor, The Pearce Building, West Street, Maidenhead, Berkshire SL6 1RL United Kingdom

Published in Canada